



Health Claims Focused

Data Driven

Measurable Results

DISCOVER

A comprehensive
Health Claims
Management system

www.healthkeys.net

1-888-870-5397

Discover

HealthKeys Discover, is a Disease Management program designed to mitigate an employer's health claims cost. Data Analytics and Predictive Modeling create member level data that is actionable and measurable. Our integrated member Communication Portal and Care Managers are coordinated, allowing us to take full advantage of the available data, improve member engagement, and integrate with other claim reduction strategies, to create a comprehensive product.

Health Claims Focused

Claims reduction value found beyond traditional wellness programs. Integration with Transparency and Telehealth increases engagement and employer's savings.

- Disease Management-\$1632 Claims Savings /Participant/Year (Source: Rand Report)
- Transparency-\$268 Claims Savings/Employee/Year (Source: Pratter)
- Telehealth- \$201 Claims Savings/Episode of Treatment (Source; Anthem Health)
- Wellness- \$168 Claims Savings/Participant/Year (Source: Rand Report)



Member Communication

Create a process that is member driven with easy access to information and engagement

- Secure targeted outreach
- Incentives to speak with Care Managers
- Participant Health Risk Committee de-mystifies the process and builds trust
- Participants use benefits more wisely, lower claims and out-of-pocket expenses



Data Driven

Employer’s claims information powers the analytics/predictive modeling

“Gaps in Care” are identified for chronic diseases and other conditions. Non-compliance with medically accepted protocols create excessive claims. Our care managers work to increase member compliance, improving risk profiles and reducing avoidable claims.

The numbers in parentheses are the number of measures included in each category.

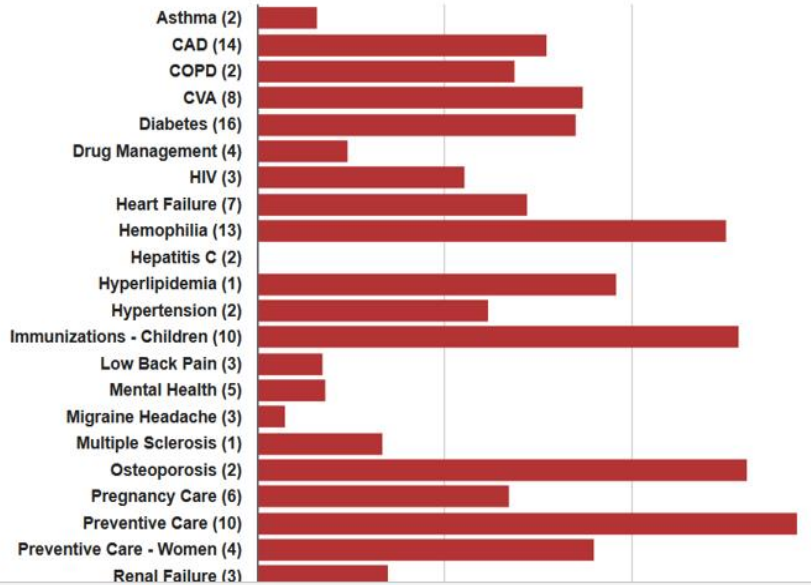
Note: The data displayed here represents quality compliance for all patients based on your filter criteria and is effective as of the last 12 months.

17,017 Non-compliant measure(s) = 67%
25,367 Total measure(s)

Non-compliant

Non-compliant measures Compliant measures

The number of instances of Non-compliant measures for the listed measure is displayed upon hovering over each bar.



Member Level Detail

Care Managers support members to help close their gaps in care, reducing risk and claims.

Members are incented to speak with Care Managers, eliminating the need for annoying telemarketing calls. Lateral communication from the Health Risk Committee supports a consistent “let’s do it together” message. Improved personal risk, lower claims, lower out-of-pocket costs creates a winning formula for all.

MU***** , TO***** Info

Patient Overview Risk Profile Quality Compliance Labs Pharmacy

Actual Cost: \$20,354	Forecasted Risk Index: 6.73	97	99	96	85	65	100
Forecasted Cost: \$27,883	Forecasted IP LOS: 5.00	Relative Cost	Forecasted Risk	IP/ED Visit Risk	Compliance Risk	Motivation	Movers Risk
Forecasted Rx Cost: \$2,675	Forecasted ER Visit: 1.00						

Legend: ■ Normal ■ Caution ■ Warning ■ No Judgment ▲ = Trending Unfavorably ▼ = Trending Favorably **No Arrow** = No Trending since last data refresh

Cost-based Conditions – Previous 12 Months	Cost-based High Risk Indicators – Next 12 Months	Measure Non-compliance - Timeframe is measure specific																																				
Showing 14 Conditions Ranked by Cost Utilization	Top 5 Risk Drivers by Cost Utilization	Patient has 10 Non-compliant Measures																																				
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All Sources Integration

We integrate with the employer’s Transparency vendor to provide participant with affordable options for blood work. This improve risk profile, and avoids claims

Care Managers Support

This member has ignored physician advice creating gaps in care in Diabetes, Hypertension and Preventative Care. Care Managers will triage this member to determine the proper course of action